



# K2

## Stairlift



# OWNER'S MANUAL

(To Be Retained by Owner After Installation  
by Authorized Savaria Dealer)

Part No. 001022  
23-m10-2015

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## IMPORTANT

Ensure that only an authorized Savaria Dealer installs and services the Savaria K2 Stairlift. Under no circumstances is anyone other than a dealer with Savaria training and authorization to install, adjust, or service any mechanical or electrical device on this equipment. Failure to follow this warning can result in safety system compromises or defeat; this can result in serious injury or death. Savaria accepts no liability for property damage, warranty claims or personal injury, including death, in this circumstance.

Passenger safety is the result of countless details in the equipment's design, manufacture, and installation. After installation, reliable operation and continual safe operation requires regular service and inspection at least twice per year, or more frequently where usage, environment, or local jurisdiction requires. As the Owner, you are responsible for ensuring that regular service and inspections occur in a timely manner.

Refer to this manual for specifications, operating instructions and maintenance of the Savaria K2 Stairlift.

Upon completion of installation, the dealer must provide you with the information below and ensure it is recorded in this manual. In addition, either the dealer or you must keep any service and/or maintenance records in the Maintenance Record section of this manual.

## WARRANTY

Ensure your Savaria Dealer provides you with a copy of the manufacturer's limited parts warranty and documentation relating to any Dealer labour warranty.

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FOR OWNER'S RECORDS
Customer Name: _____
Installing Dealer: _____
Dealer's Telephone Number: _____
Date Installed: _____
Serial/Job Number: _____

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## **TO ENSURE SAFE OPERATION**

To ensure safe operation of this equipment, pay careful attention to the important notes below.

- Read this manual carefully before using the equipment.
- To prevent accidents, adhere strictly to the instructions and keep clear of moving parts at all times.
- Follow instructions on all equipment labels at all times. Replace any damaged labels immediately.
- Ensure that only qualified personnel perform maintenance and service on the unit.
- This unit is intended for use by a mature person who understands its proper operation as set out in this manual.
- Prior to operation, make sure that all areas in and around the lift are clear of any obstructions.
- We recommend that you test your keys and emergency stop button (if equipped) every month.

## 1. DESCRIPTION

Figure 1 shows the exterior components of the K2 Stairlift.

**Figure 1**



## 2. SPECIFICATIONS

### K2 Specifications

Applications	Residential, indoor, straight-run stairway
Load capacity	300 lb (136 kg)
Maximum travel	32 ft (9.75 m)
Travel speed	15 ft/min (0.08 m/s)
Range of incline	30° to 55°
Drive system	Rack and pinion
Operator controls	Constant-pressure type (rocker switch and remote control call/send units)
Seat belt	Retractable
Motor	24 VDC, 1/3 HP, 2500 RPM
Fold-up width	10 3/4" (27.3cm)
Fold-out width	20 1/2" (52 cm)
Rail	Aluminum extrusion
Charging	Charges on standard household power (110 VAC) Charge stations positioned at top and bottom of rail
Emergency operation	Full up and down travel on power interruption (full battery backup)
Warranty	36 months

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## 3. FEATURES

### Seating Features

The seat assembly swivels in one direction only for transfer in/out of the seat at the top of the stairs. Lift up and hold the swivel handle to swivel the seat. Let go of the handle and the seat will lock in place. **For your safety, do not swivel the seat until the unit has stopped.**

When the stairlift is not in use, the seat, armrests, and footrest can be folded up to allow for more space on the stairway.

Always use the retractable seat belt to ensure that you are safely secured in the chair during travel.

### Safety Features

#### Footrest and Carriage Sensors

There are safety edge sensors on the sides of the footrest and the carriage, and an underpan sensor on the bottom of the footrest. These sensors will stop the stairlift if an obstruction is encountered on the stairway.

If you encounter an obstruction, press the opposite side of the toggle switch to run the stairlift in the opposite direction. Remove the obstacle from the pathway and proceed in the original direction of travel.

#### Safety Switches

There are upper and lower safety limit switches to stop the stairlift when it reaches the top or bottom of the stairway. There are also mechanical stops at the top and bottom of the rail to stop the lift from running off the rail.

There is also a safety switch for the swivel seat that will prevent the stairlift from running if the seat is not locked in the riding position.

#### Emergency Stop Button (Optional)

There may be an optional emergency stop button located on the left arm. Pressing this button will stop the unit immediately.

#### Overspeed Brake

The overspeed brake that will engage and stop the lift if the normal downward travel speed is exceeded.

## Key Switch and Power Switch

The stairlift is equipped with a key switch and cannot be operated unless the key is inserted and turned a quarter turn clockwise to the on position. Once the key switch is turned on, flip the ON/OFF power switch to the ON position.

### NOTE

*Do NOT turn off the power switch after each trip. Turning off the power switch stops the batteries from charging and this action will eventually drain the batteries.*



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## 4. OPERATION

### Before Operating the Stairlift

- 1 Ensure the stairway is clear of any obstructions and the stairlift charger is plugged in at the wall.
- 2 Insert the key and turn it a quarter turn clockwise. Flip the ON/OFF power switch to the ON position.
- 3 Check that the seat is locked in the riding position for up/down travel.

### Operating the Stairlift

- 1 Use one of the remote control CALL/SEND units to move the stairlift to the required end of the rail. Be sure to point the remote at the lift when pressing the button.
- 2 If necessary, fold down the seat, armrests, and footrest.
- 3 Lift up the seat swivel handle, rotate the seat to a comfortable boarding position, and then release the swivel handle to lock the seat in place.
- 4 Position yourself in the seat and fasten the seat belt.
- 5 Lift up and hold the seat swivel handle and rotate the seat so you are parallel to the rail (with your back against the stairway wall). Release the swivel handle to lock the seat in the riding position.
- 6 Place your feet securely on the footrest and your arms on the armrests.
- 7 Press and hold one end of the toggle switch to move the stairlift in the desired direction.
- 8 The stairlift will stop automatically at the upper or lower end of the rail, or if the toggle switch is released.
- 9 Once the stairlift has come to a complete stop, swivel the seat as required. When the seat is locked in place, unfasten the seat belt and get out of the chair.
- 10 To allow for more room on the stairway when the stairlift is not in use, swivel the seat back to the riding position, and then fold up the seat, armrests, and footrest.

### Emergency Stop (Optional)

In the event of an emergency, you can press the optional red Emergency Stop button located on the arm of the chair. The stairlift will stop immediately. Once the emergency is dealt with, release the button to restore normal operation.

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## Emergency Manual Operation

If necessary, you can operate the lift manually using the manual operation tool (handwheel).

**Figure 2**



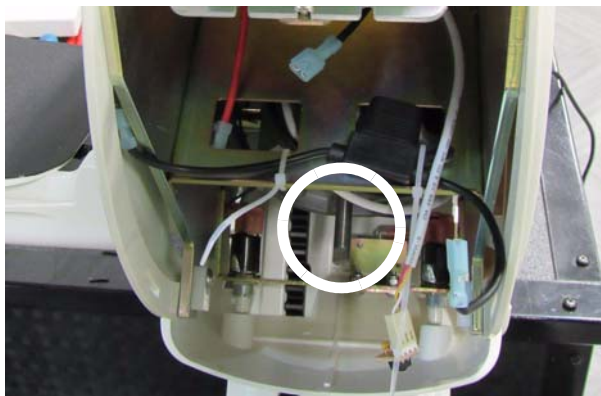
- 1 Turn OFF the main power switch.
- 2 Remove the access cover on the lower side of the unit. To do this, place a flat blade screwdriver carefully under the corner of the cover and gently pry out to pop the cover off.

**Figure 3**



- 3 Fit the shaft of the manual operation tool onto the motor output shaft. The shaft is located below the battery tray in the carriage (circled below).

Figure 4



*Batteries not  
installed in  
this view*

- 4 For a left-hand unit, turn the handle **clockwise** for the unit to travel **up** the stairs and **counter-clockwise** for the unit to travel **down** the stairs.
- 5 For a right-hand unit, turn the handle **clockwise** for the unit to travel **down** the stairs and **counter-clockwise** for the unit to travel **up** the stairs.
- 6 When movement of the carriage is complete, call your Authorized Dealer for service assistance. DO NOT turn the main power back on.

## **6. TROUBLESHOOTING AND MAINTENANCE**

### **Operator Troubleshooting**

#### **Stairlift will not run**

If your stairlift will not run and no lights are on, check the items listed below.

- 1** Make sure the stairlift charger is plugged in at the wall.
- 2** Make sure the key switch is turned ON and the power switch is ON.
- 3** Check the residence main circuit breaker (or fuse) panel for a tripped breaker tripped or blown fuse?

If your stairlift does not operate and all of the lights are on, check the items listed below.

- 1** Make sure the seat is swiveled and locked in the riding position.
- 2** Check around the footrest and carriage for any obstructions.

If the stairlift does not operate after checking the above items, contact your authorized Savaria dealer.

#### **Stairlift is beeping**

If the stairlift beeps for approximately 20 seconds while not moving, this means the stairlift is not charging.

Check that the stairlift cord is plugged in to the wall outlet.

Make sure the stairlift is either all the way up or all the way down at the charging contact. It will beep continuously if it is not at a charging contact.

If the beeping continues, contact your authorized Savaria dealer.

#### **Stairlift stops and won't restart**

If the stairlift runs to either end of the stairway and then stops and won't restart, this means that the battery charge is low.

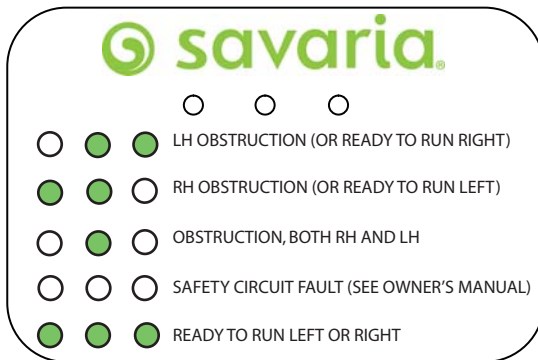
Charge the stairlift.

If the problem continues, contact your authorized Savaria dealer.

## Diagnostic LEDs

There are three diagnostic LEDs located on the carriage front panel.

**Figure 5**



### LED Status

LEDs	Meaning
Middle and right LEDs on	Left-hand obstruction (or ready to run right)
Middle and left LEDs on	Right-hand obstruction (or ready to run left)
Middle LED on	Obstruction, both right-hand and left-hand
All LEDs off	Safety circuit fault
All LEDs on	Ready to run left or right

## Maintenance

### NOTE

*The owner can perform the 3-month checks; 6-month checks **must** be performed by a qualified technician. Contact your Savaria dealer.*

*Units installed in adverse environments will require additional maintenance on a monthly basis.*

### Maintenance Schedule

<b>Verification by owner</b>	<b>Frequency</b>
Check that the swivel seat switch is working. Ensure the unit will not travel until the swivel seat is locked in the riding position.	Every 3 months
Check that the footrest and carriage sensors are working. Ensure the unit stops when it contacts an obstacle.	Every 3 months
Check that the emergency stop button is working (if equipped). Ensure the unit stops immediately when the button is pressed.	Every 3 months
<b>Verification by technician</b>	<b>Frequency</b>
Check the operation of the limit switches. Ensure the unit stops at the required position at the top and bottom of the stairway.	Every 6 months
Check the operation of the overspeed brake.	Every 6 months
Lubricate the trolley rollers with silicone spray or WD lubricant.	As required (if squeaking occurs)
Lubricate the seat swivel system using wheel bearing grease.	As required



**Authorized Savaria Dealer**

# **Savaria™ K2 Stairlift**

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